


<b>Document Title: Technical Release Notes</b>		
<b>Product: IBM Clinical Development Maintenance</b>	<b>Document Version: 1.0</b>	
<b>Area: Research &amp; Development</b>	<b>Document Type: Record</b>	

# Technical Notes

## IBM Clinical Development Maintenance

Date: 07 May 2021

### OVERVIEW

**Purpose:**

This document provides an overview of the changes to IBM Clinical Development during the Maintenance period on 07 May 2021.

**Background:**

IBM Clinical Development is a Software as a Service (SaaS) application available for clients to design, deploy, and manage their clinical trials. It provides design tools for each aspect of the design and management process and provides an EDC interface for end-user data collection. It also provides additional tools such as ePRO access, Randomization, Dispense/Shipping Management, Endpoint Adjudication, Medical Coding, and Laboratory Normal collection to help manage different aspects of the trial.

**Documentation:**

User manuals for all features in the system are available online within IBM Clinical Development by clicking Online Help from the landing page or User Manuals from the help links in the header.


### IMPORTANT ALERTS

There are several upcoming changes that users should be aware of and prepare for.

**1. CHANGES TO THE IBM CLINICAL DEVELOPMENT WEB ADDRESS**

With the release of IBM Clinical Development 2021.4.0.0 on 25 June 2021, users will be able to access the system via **secure.clinicaldevelopment.ibm.com**. Please update your bookmarks to this new URL after that release. The legacy URL will be redirected for 2 subsequent years; however, it is recommended that users switch to the new URL as soon as possible to prevent later disruption.

Currently, system emails come from IBMclinicalDevelopment.com and the links in the email go to secure.eclinicalos.com. Some organizations are flagging system emails as spam or blocking them. With the URL change, both the email from and the

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- 1. CHANGES TO THE IBM CLINICAL DEVELOPMENT WEB ADDRESS**  
links will be [clinicaldevelopment.ibm.com](http://clinicaldevelopment.ibm.com). Users should still contact Support if they do not receive notifications as expected.

**IMPORTANT:** This is for direct user login and access via a supported. This does change the URL for API access. If you are an API consumer:

- The recommended URL is [api.eclinicalos.com](http://api.eclinicalos.com).
- [secure.eclinicalos.com](http://secure.eclinicalos.com) also works, but is not the recommended one.
- Do NOT change to [secure.clinicaldevelopment.ibm.com](http://secure.clinicaldevelopment.ibm.com).

- 2. TWO OPTIONAL MODULES TO BE DEPRECIATED**

1. STUDY CONNECT MOBILE APP

The Study Connect iOS Mobile App is no longer available for download from the Apple Store. Those who have the app downloaded may continue to have access at this time, but it will be removed in future (date yet not determined).

2. V1 DATA EXPORTS


The V1 version of Data Exports are being deprecated. Previously, the V1 Data Exports only received minimal enhancement and defect fixes. Study teams should update to the V2 Data Exports to maintain access (default). V2 Exports contain the most up-to-date features. The V1 Data Exports will remain available with this release, but will be removed in future (date yet not determined).

## CHANGES PERFORMED DURING MAINTENANCE

Periodic security patches are required for the core IBM Clinical Development system and its support software and components. Where possible, these patches are applied with system releases or without downtime for the core system. Some patches will require the system to restart or be taken down to preserve data security and integrity.

During the maintenance window on 07 May 2021, routine operating system patches and security updates will be applied.

There are no changes to the core product or its functionality.

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**REVISION HISTORY FOR CONTENT OF THIS DOCUMENT**

<b>Doc #</b>	<b>REVISION #</b>	<b>AUTHOR/TITLE</b>	<b>CHANGES</b>	<b>CREATED DATE</b>
IBM Clinical Development Maintenance	Version 1.0	Emily Malok Instructional Designer	Initial version.	26 Apr 2021